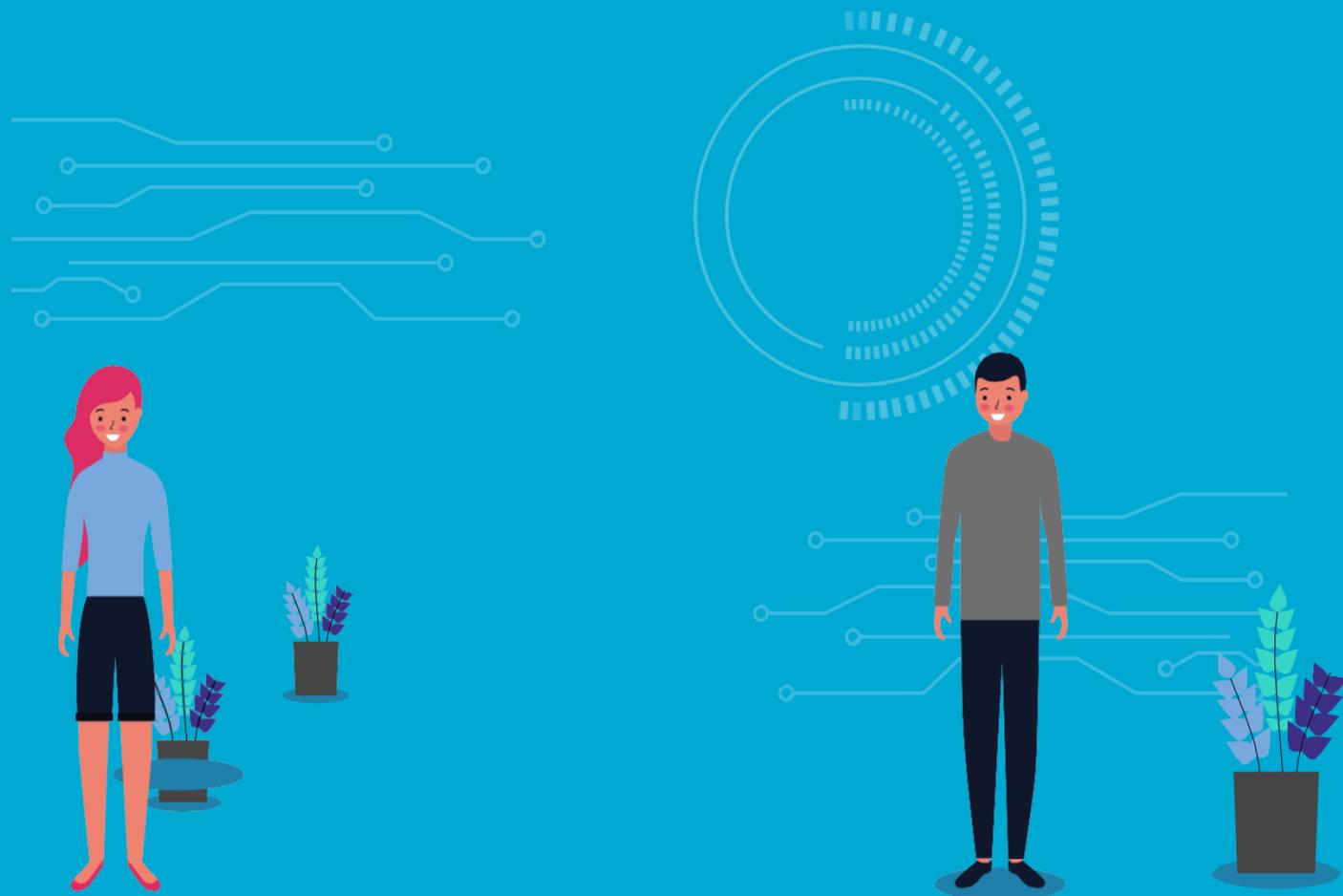
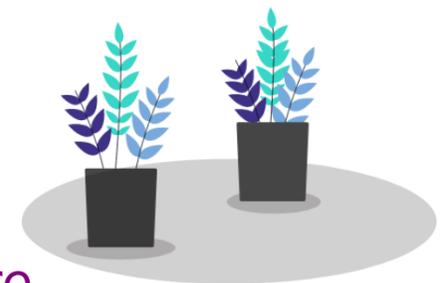


# CLOUD-BASED IDENTITY VERIFICATION SERVICES FOR THE NHS



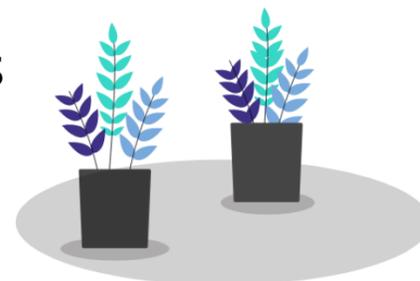
## What is TrustID Cloud?

- Our cloud-based verification service allows you to upload images of identity documents to the TrustID cloud website for checking by our software.
- As a web-based solution, there is no software to install and we can get you set up and using the system almost immediately.
- Lots of our NHS customers that are currently using our desktop software are now exploring our online validation services. This is due to the changes which Covid-19 has brought to in-person Right to Work checks, with face-to-face onboarding becoming more of a challenge.
- This service is perfect for Trusts who are checking identity documents from lots of different locations or when you need to on-board new staff remotely.
- If you would like some more information on how the service works, please watch our short video [here](#).



## What are the benefits of our cloud service?

- **Flexibility:** you can check employee identity documents when and how it suits you, whether you are able to meet applicants face-to-face or not.
- **Affordability:** our services have no set-up or user licence costs and are available on a pay-per-check basis with a low minimum order of 100 checks.
- **Unlimited users:** your account can be set up to be accessed by unlimited users at no extra costs.
- **A straightforward audit:** we send you a comprehensive .pdf report which you can download within 7 days and store for future audits.
- **Industry-leading expertise:** our services are supported by the best document analyst team in the industry. They see thousands of identity documents every day and help evaluate whether a document is genuine or fraudulent. Our team are available 7 days a week from 8 a.m until midnight.





## What does the cloud service check?



### Standard

(Automated)

- 1 MRZ check
- 2 Fraud database check
- 3 TrustID document watchlist
- 4 Liveness & facial matching (Optional)
- 5 Human inspection of exceptions – Analyst level 2 to 5



The TrustID cloud service offers three different levels of validation, depending on your level of risk.

However, most of our NHS cloud customers opt for the standard validation service, with a few opting for the plus validation service.



### Plus

(Automated)

- 1 MRZ check
- 2 Fraud database check
- 3 TrustID document watchlist
- 4 Liveness & facial matching (Optional)
- 5 MRZ/VIZ crosscheck
- 6 Plus security feature check
- 7 Human inspection of exceptions – Analyst level 3 to 5



### Expert

(Human inspection)

- 1 MRZ check
- 2 Fraud database check
- 3 TrustID document watchlist
- 4 Liveness & facial matching (Optional)
- 5 MRZ/VIZ crosscheck
- 6 Human inspection of security features and known fraud indicators
- 7 Human inspection of all documents – Analyst level 3 to 5



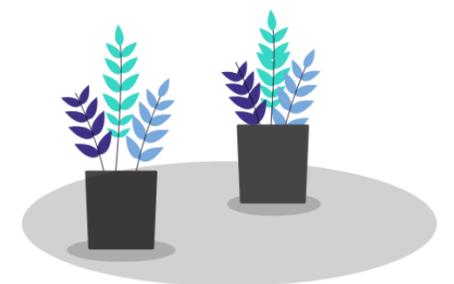
## Guest Links

- Guest Links is another way to access the TrustID online verification service. It allows you to ask your candidates to upload their identity documents to our secure online service for checking by TrustID.
- The Guest Links functionality is available with all TrustID Cloud verification services at no extra cost. You create a link by accessing your account from our web portal.
- You can edit the message included within the link email, add their email address and send it to your applicant. This one-time link can be set to expire within a time period defined by you, or it will expire once used.
- If you would like some more information, please watch the video [here](#).



# Facial Matching and Passive Liveness options

- We have introduced facial recognition software so that we can compare the face from the photo on an identity document (e.g. a passport) to a selfie of the person claiming to be the holder. Our service then runs the passive liveness detection test.
- We use 'passive liveness' checks at the point of capture to confirm that the selfie was taken by a real person and we use 'anti-spoofing' technology to protect against fake presentation attacks.
- This is an optional addition to your cloud check which incurs a small additional per-check charge.
- If you would like some more information, please watch the video [here](#).



## Some of our NHS cloud customers



“ Thank goodness we already had TrustID scanners and access to Cloud scans! The coronavirus pandemic meant that my team were all working from home and we couldn't do face to face checks. The Cloud facility meant that we still had assurance that the identity and right to work documents we received were checked thoroughly and any anomalies could be highlighted for further investigation. I simply cannot think how we could have had that level of assurance without TrustID!

– Medical HR Manager at *Calderdale and Huddersfield NHS Foundation Trust*

